

Open View Uganda (GOtv)

1. These are rules for the Open View Promotion ("**Promotion**") as conducted by GOtv Uganda Limited and its affiliates ("**GOtv**"). By participating in the Promotion, you agree that these rules, read together with the [Standard Terms and Conditions \("**Terms and Conditions**"\)](#) will apply to your participation in the Promotion.
2. The Promotion will run from 00:00 hours on **01 June 2026** to 23:59 hours on **30 June 2026** ("**Promotion Period**").
3. By participating in the Promotion, eligible GOtv subscribers ("**Eligible Subscribers**") will enjoy a higher bouquet at the price of their current subscription as explained below¹.

Eligibility and Access

4. To participate in the Promotion and qualify for access to the next higher package you must, during the Promotion Period:
 - 4.1. be an active, new or disconnected GOtv subscriber in Uganda;
 - 4.2. make or have made payment in full for a package which is above the Value package; and
 - 4.3. watch GOtv using an approved decoder.
5. This Promotion will only be valid from the time you become an Eligible Subscriber as stated above until the end of the Promotion Period whereafter you will be reverted to the package paid for. Access to the next higher package shall end on **30 June 2026**, irrespective of the subscription end date.
6. The packages for purposes of this Promotion are as follows:

Current subscription paid for	Access to
Supa Plus	No offer
Supa	Supa Plus
GOtv Max	Supa Plus
Plus	GOtv Max
Value	No Offer
Lite	No offer

7. Until indicated otherwise by GOtv, the Promotion is exclusive to linear decoder viewing and not open to you, if, during the Promotion Period you are:
 - 7.1. an existing GOtv subscriber on a Supa Plus package; and
 - 7.2. an existing GOtv subscriber on a Value and/or a lower package.
8. It is your responsibility to ensure that payment of the subscription fee in respect of any package eligible for this promotion as indicated in paragraph 6 above is received by GOtv. Without limitation, GOtv is not

¹ For purposes of this Promotion, the higher package will be provided at the cost of the package paid for.

responsible for any difficulties encountered with third party merchants nor for any costs that you may incur to participate in this Promotion.

9. Subject to system dependencies, the new package may be effected within 48 hours of receipt of payment by GOtv as set out herein. If the access to the next higher package is not effected, GOtv will endeavour to effect the same within the shortest possible time following notification by you.
10. For subscribers with companion GOtv stream, subject to system dependencies, the new package on the companion GOtv stream may be effected within 48 hours of enabling the access on the decoder viewing. If the access to the next higher package is not effected on the companion GOtv stream, GOtv will endeavour to effect the same within the shortest possible time following notification by you.

Other terms

11. GOtv shall not be liable for any failure to comply with its obligations where the failure is caused by circumstances outside its reasonable control.
12. The rule of construction that the Terms and Conditions will be interpreted against the party responsible for the drafting or preparation of this document and the Terms and Conditions will not apply.
13. GOtv may cede, assign or novate any or all of its rights and/or any or all of its obligations set out herein and/or in the Terms and Conditions to any person or entity without notice to you.
14. GOtv reserves the right to suspend or stop your participation in the Promotion if you are involved in fraud or manipulation of the process.
15. The failure by GOtv to enforce any of the rights or provisions of the Promotion or the Terms and Conditions will not be deemed to be a waiver of such right or provision.